

*Liquids to Value*



Proactive Service Level Agreements

Westfalia Separator® **directcare**



# Maintenance, Inspection and Condition Monitoring by GEA Westfalia Separator

## Securing performance proactively

An excellent machine is one thing, a suitable service concept is another thing. To enable us to provide a long term Life Cycle Benefit of the separator with integrated direct drive, GEA Westfalia Separator has developed a concept with the main aim of avoiding cost traps right from the start. This is mainly supported by a service package focusing on two topics: availability and absolute cost control. This in turn enables you to concentrate fully on your core competences. You simply leave inspection, maintenance and condition monitoring of your machines to the specialists of GEA Westfalia Separator.

## A team in perfect harmony

Customer benefit is in the focus of GEA Westfalia Separator and consists of higher availability together with full budget certainty. GEA Westfalia Separator has compiled service packages composed of perfectly harmonized service elements to solely achieve customer benefit. Therefore, Westfalia Separator® **directcare** is the optimum compliment to Westfalia Separator® **directdrive** and offers the additional conditions to secure your investment over the complete lifecycle. And this at the highest level.

## Higher availability

The economic use of high-grade production equipment relies on a maximum degree of utilization. Professional maintenance as well as fast response times and increased availability play a decisive role. Expert knowledge of the GEA Westfalia Separator service specialists, the detailed check lists and permanent condition monitoring of the machines by Westfalia Separator® **wewatch** secure these factors.

Mechanical separation technology at the highest level with integrated direct drive, combined with the service of Westfalia Separator® **directcare**

Westfalia Separator® **directcare** offers worldwide service, permanent condition monitoring of Westfalia Separator® **directdrive** and fast response times. The service package is arranged according to your wishes and individual needs: for example efficient technical support, clearly defined maintenance and service times or a service hotline. In addition to this, there are many more, freely selectable and freely combinable modules.

## Your benefits

- Higher availability of the machine
- Reduced standstill times ensure higher productivity
- Optimized operation of the machines
- Maximum planning reliability
- Fast response times



GEA Mechanical Equipment

**GEA Westfalia Separator**

Werner-Habig-Straße 1 · 59302 Oelde (Germany)

Phone +49 2522 77-0 · Fax +49 2522 77-2488

ws.info@geagroup.com · www.westfalia-separator.com