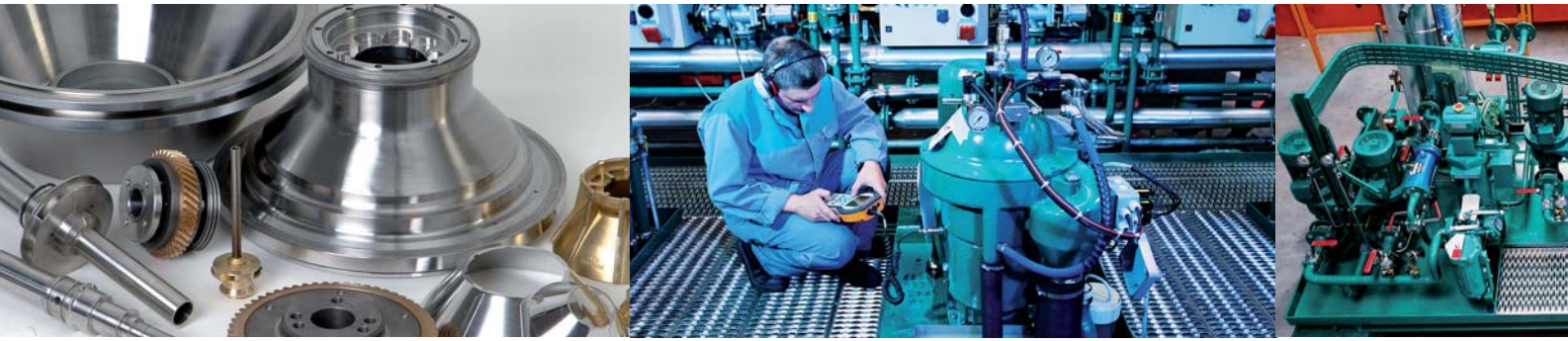




GEA Westfalia Separator Systems Service Agreements



Downtimes are not only unnecessary and expensive – they can also be avoided

Therefore GEA Westfalia Separator Systems has conceived a new service area

Timely maintenance is company capital

In different types of service agreements of GEA Westfalia Separator Systems, Original Manufacturer Service, we have combined low operating costs with maximum machine availability. Separators are “key technology“ equipment. Malfunctions can significantly impair product quality and operating results.

Requirements for separator efficiency are growing, along with the consequence of malfunction and unexpected downtimes.

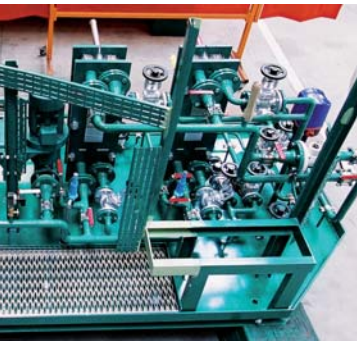
In times of constantly improving reliability of our separators, of future-oriented innovation, and of several decades' worldwide experience in developing new products, the major part of the failures occurring on separators results from poor maintenance or poor maintenance work. This is often caused by unexperienced or untrained operating staff, and the consequences are immense damages and associated costs.

Benefit from our latest developments and experience

You expect high performance, low cost, and maximum availability throughout the life cycle of your separators?

With our Service Agreements we can offer you extensive service, in terms of preventive and pro-active maintenance.

Risk-eliminating preventive action and modernizing parallel to operation, training for your operating staff, and consistent upgrading of your separator equipment including cost calculation are key components of this service.



Your benefits

- Safe machine-operating for your staff
- Fewer malfunctions that result from poor maintenance
- More reliable assessment of machine condition, reducing spare-parts demand
- High machine availability
- Precise problem description by your personnel saving time and improving efficiency when performing inspections
- Valuable exchange of information with your staff thanks to several decades' worldwide experience of GEA Westfalia Separator Systems
- Budget security for maintenance service
- Top quality and safety by using genuine spares and replacement parts.

Service Contracts	Supervision / Spare Parts	Full Maintenance
Service and support by	Certified GEA Westfalia Separator Systems Engineer	Certified GEA Westfalia Separator Systems Engineer
Services Included		
Supply of genuine spares	√	√
On-site inspection	√	√
Support by Service Advisor	√	√
Staff training on site	√	√
Functional test	√	√
Vibration measurement	√	√
Service documentation	√	√
Service Hotline	√	√
24 – hour service	√	√
Maintenance planning		√
Spare part & stock planning		√
Various parts included		√
On-site maintenance		√
Bowl inspection in certified GEA Westfalia Separator Systems workshop		√

Your Benefit at a Glance

Service	What we offer you	Your benefit
Service Agreements	<ul style="list-style-type: none"> ■ A choice of defined service agreements ■ Individual service packages trimmed to your requirement. ■ First-class support and on-site service ■ Exclusively genuine parts ■ Training your staff with the latest new information and knowledge ■ Planning of your maintenance schedule ■ Planning of your spare part stock 	<ul style="list-style-type: none"> ■ Safety ■ Easy budget control ■ Calculable service ■ High planning reliability and machine availability
Further related brochures are available:	<ul style="list-style-type: none"> ▶ Original Parts from GEA Westfalia Separator Systems ▶ Authorized Workshops ▶ Skills Management ▶ Original Manufacturer Field Service 	

Interested to learn more about this or the other Original Manufacturer Services from GEA Westfalia Separator Systems?

Then please don't hesitate to contact us via the addresses below.

wshh-service@geagroup.com

The information contained in this brochure merely serves as a non-binding description of our products and is without guarantee.

Binding information, in particular relating to capacity data and suitability for specific applications, can only be provided within the framework of concrete inquiries.

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Mechanical Separation

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