



GEA Westfalia Separator Systems
Authorized Workshops

We have never been worried about being more progressive than others

Comprehensive service for permanent values

Quick, flexible, efficient

In day-to-day operations, our customers demand precise solutions to meet rapidly changing requirements. Our authorized workshops enable us to provide rapid and competent assistance where it is needed. We meet the situation in a flexible manner and provide efficient solutions with original parts of GEA Westfalia Separator Systems.

Reliable production with original parts

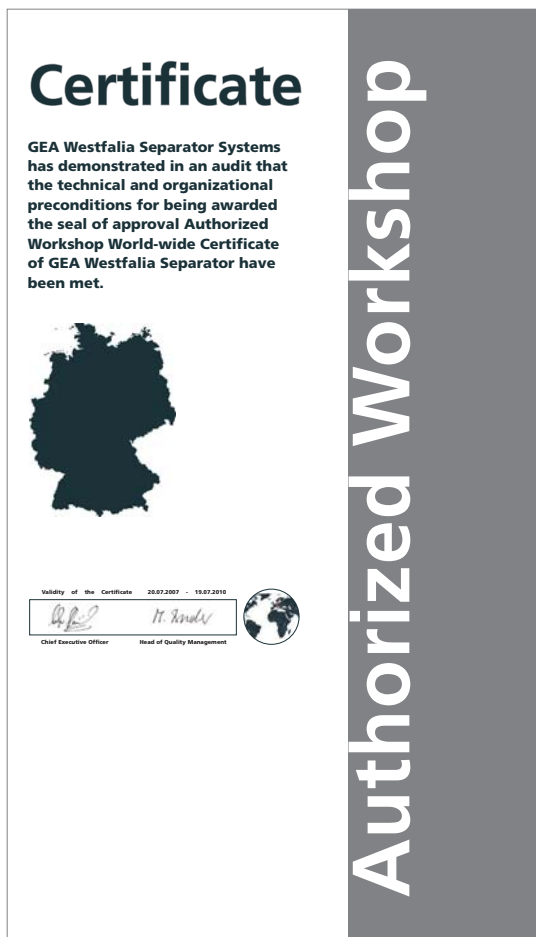
The permanent efficiency of your installations also comprises reliable production and retention of value. In the event of maintenance work or repairs which become necessary, we guarantee rapid and expert repairs using original parts from GEA Westfalia Separator Systems via our authorized workshops.

Is it worthwhile to use a no-name workshop if repair work becomes necessary? That is the question!

In deciding to use equipment provided by GEA Westfalia Separator Systems, you decided in favour of quality – your decision should be the same for repair work.

You know the workshop!
Do you also know the qualifications of the employees?

We do not wish to denigrate the specialist skills of anybody at this point. But do you not also think that it makes a difference whether a specialist works on a large number of different installations or whether he is able to concentrate on one brand and its specific characteristics? Competence not only involves knowing what was applicable yesterday, it also involves knowing what is appropriate today and in the future. Innovations and product improvements are coming at shorter and shorter intervals, and we are in a position to meet these challenges. However, if access is not available to the necessary and up-to-date manufacturer information, this is a disadvantage which you have to cope with as a customer.





Cheap repairs are frequently more expensive than you think

Brand piracy is not only encountered in the fashion or watch industry. It is increasingly being found in the field of spare parts for high-value capital goods. Any damage which is caused by such spare parts is borne by you as the operator of the installation if you have them installed.

If repairs have to be carried out and if you engage our authorized workshop for this work, you have double security:

- Use of original parts
- Repair work performed in accordance with the latest technical/technological standards of the manufacturer
- Passes through our QA, ie. balancing, safety run and function test

Make the right decision now

If it is essential to maintain the value and functionality of advanced technical installations – such as those supplied by GEA Westfalia Separator Systems – you should not compromise on repair work.

You can accordingly count not only on the innovative process and machine engineering of GEA Westfalia Separator Systems but also on excellent service of authorized workshops.

Your benefit:

- Availability of your diesel engines through the possibility of fast repairs
- Availability of replacement bowls at moderate prices
- Training possibilities for your staff

Bowl service in different performance categories

Expensive damage to the bowl can occur due to poor fuel qualities or a large number of purifier starts and stops or insufficient maintenance. Therefore, in spite of the very high GEA Westfalia Separator Systems purifier bowl quality, bowl damage can still occur. Our proposal to prevent and minimize this damage caused by the above examples.

You can choose the option of risk-minimising prevention in the form of three different bowl service agreements:

- Bowl Service – Standard
- Bowl Service – Classic
- Bowl Service – Premium

Your Benefit at a Glance

Service	What we offer you	Your benefit
Professional repair/replacement	<ul style="list-style-type: none"> ■ Repair in Authorized Workshop of manufacturer ■ Replacement for decanter modules and separators ■ Rental bowl service ■ Extensive damage assessment and elimination 	<ul style="list-style-type: none"> ■ Securing your production ■ State-of-the-art ■ Manufacturer know-how integrated in modifications
Knowledge management	<ul style="list-style-type: none"> ■ Structured data management ■ We know every machine history 	<ul style="list-style-type: none"> ■ Fast and efficient service processing
Further related brochures are available:	<ul style="list-style-type: none"> ▶ Original Parts from GEA Westfalia Separator Systems ▶ Skills Management ▶ Original Manufacturer Field Service ▶ Service Agreements 	

Interested to learn more about this or the other Original Manufacturer Services from GEA Westfalia Separator Systems?

Then please don't hesitate to contact us via the addresses below.

wshh-repairs@geagroup.com

The information contained in this brochure merely serves as a non-binding description of our products and is without guarantee.

Binding information, in particular relating to capacity data and suitability for specific applications, can only be provided within the framework of concrete inquiries.

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Mechanical Separation

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